

## Refund and Cancellation Policies

Please cancel your reservation as soon as you know you will not be coming. This will make the site available to other campers. Cancellations may not be made by voice mail message or email. You must speak with someone to make cancellations. If office is closed, leave message to receive return call and cancellation by next day.

Cancellations received by 10 days before arrival receive a refund of the amount deposited minus 10% of total reservation cost (capped at a \$50 charge). Alternately, you can elect to receive 100% credit of the amount deposited toward a future reservation.

Cancellations received from 9 days to 3 days before arrival, receive 100% credit on future reservation. No other refunds issued.

Cancellations received less than 3 days before arrival, receive no refund or credit.